

Excellent Care for All

**Quality Improvement Plans (QIP): Progress Report for 2017/18 QIP**

The Progress Report is a tool that will help organizations make linkages between change ideas and improvement, and gain insight into how their change ideas might be refined in the future. The new Progress Report is mostly automated, so very little data entry is required, freeing up time for reflection and quality improvement activities.

Health Quality Ontario (HQO) will use the updated Progress Reports to share effective change initiatives, spread successful change ideas, and inform robust curriculum for future educational sessions.

ID	Measure/Indicator from 2017/18	Org Id	Current Performance as stated on QIP2017/18	Target as stated on QIP 2017/18	Current Performance 2018	Comments
1	Did you receive enough information from hospital staff about what to do if you were worried about your condition or treatment after you left the hospital? ( %; Survey respondents; April - June 2016 (Q1 FY 2016/17); CIHI CPES)	655	81.00	85.00	95.00	
2	Emergency Department readmission rates for mental illness. ( Rate; ED patients; Fiscal Quarter; CIHI NACRS)	655	21.00	16.30	39.00	
3	Medication reconciliation at discharge: Total number of discharged patients for whom a Best Possible Medication Discharge Plan was created as a proportion the total number of patients discharged. ( Rate per total number of discharged patients; Discharged patients ; Most recent quarter available; Hospital collected data)	655	94.00	91.00	98.00	
4	Risk-adjusted 30-day all-cause readmission rate for patients with CHF (QBP cohort) ( Rate; CHF QBP Cohort; January 2015 - December 2015; CIHI DAD)	655	16.93	10.00	X	Current Performance of the Expected Rate is not available until posted by the MOHLTC in May 2018. Therefore, not included in the 2017/18 Progress Report.

5	Total number of alternate level of care (ALC) days contributed by ALC patients within the specific reporting month/quarter using near-real time acute and post-acute ALC information and monthly bed census data ( Rate per 100 inpatient days; All inpatients; July – September 2016 (Q2 FY 2016/17 report); WTIS, CCO, BCS, MOHLTC)	655	29.12	10.08	5.37
6	Would you recommend this hospital to your friends and family? ( %; All patients; 2017/18; In-house survey)	655	93.00	95.00	91.00